

SAP CRM Consultant

Description

Location: REMOTE

Duration: 12+ Months

Client/Domain: Fortune 1000

Job Type: Contract

Experience: 10+ years

Primary Skills: SAP CRM, B2B/B2C, ISA/WCEM, Mobile, CIC, Customer Interaction Center, WebUI

Client is looking for a SAP CRM Consultant. In this position you will Lead multiple projects or lead to implement new functionalities and improve existing functionalities including articulating, analyzing requirements and translating them into effective solutions.

Responsibilities

Assisting clients in the selection, implementation, and support of SAP CRM (Customer Relationship Management).

Lead multiple projects or lead to implement new functionalities and improve existing functionalities including articulating, analyzing requirements and translating them into effective solutions

Implementation Service Contracts, Service Requests, Service Orders, Install base/Equipment/Technical Master Data.

Experience in leading Business Activity, Task, Service Tickets, ERMS.

Experience in working with teams to prioritize work and drive system solutions by clearly articulating business needs

Qualifications

SAP CRM Certification preferred

Hands-on functional experience in design, configure & customizing in SAP CRM 7.0: BP, Master Data, Technical Master Data, SAP CRM Fiori apps, HANA, Gateway OData services, Integration with Fiori.

Expertise in Service:

10 plus years of SAP Customer Relationship Management experience

Working knowledge and good experience in Gateway foundation, Odata services, Fiori/UI5 apps, HANA CDS Views, Fiori Smart Business on HANA, Integration through PO, CRM middleware, BDOCs, IDOCs, ABAP – RFCs, BAPIs, BADIs, debugging, XML Web Services for SOA solutions in SAP CRM, Fact sheet, BRF+, Multi-Channel Foundation, Micro services

Additional Details:

2 plus years of experience with SAP CRM B2B/B2C ISA/WCEM, Mobile, CIC Customer Interaction Center, WebUI

Expertise in SAP CRM end to end Lead to Cash process including Marketing, Sales and Service and Internet Pricing Configuration (IPC)/SSC

Extensive experience in SAP CRM Middleware, integration with non-SAP systems through Web-services, Web-Methods or using SAP PO / CPI or any other middleware

Performed detail system analysis, develop functional and technical specifications

Contacts

Hiring organization

TECHPEOPLE USA

Duration of employment

10-12 mos.

Industry

TELECOM

Job Location

Plano, TX (Hybrid) / C2C

Date posted

November 3, 2024

Valid through

April 5, 2024

If you are interested in applying for this role, please send your updated resume to tpjobs@techpeople.us