

SAP CRM Consultant

Description

- Location: **REMOTE**
- Duration: **12+ Months**
- Client/Domain: **Fortune 1000**
- Job Type: **Contract**
- Experience: **10+ years**
- Primary Skills: **SAP CRM, B2B/B2C, ISA/WCEM, Mobile, CIC, Customer Interaction Center, WebUI**

Client is looking for a **SAP CRM Consultant**. In this position you will Lead multiple projects or lead to implement new functionalities and improve existing functionalities including articulating, analyzing requirements and translating them into effective solutions.

Responsibilities

- Assisting clients in the selection, implementation, and support of SAP CRM (Customer Relationship Management).
- Lead multiple projects or lead to implement new functionalities and improve existing functionalities including articulating, analyzing requirements and translating them into effective solutions
- Implementation Service Contracts, Service Requests, Service Orders, Install base/Equipment/Technical Master Data.
- Experience in leading Business Activity, Task, Service Tickets, ERMS.
- Experience in working with teams to prioritize work and drive system solutions by clearly articulating business needs

Qualifications

- SAP CRM Certification preferred
- **Hands-on functional experience in design, configure & customizing in SAP CRM 7.0: BP, Master Data, Technical Master Data, SAP CRM Fiori apps, HANA, Gateway OData services, Integration with Fiori.**
- Expertise in Service:
- 10 plus years of SAP Customer Relationship Management experience
- **Working knowledge and good experience in Gateway foundation, Odata services, Fiori/UI5 apps, HANA CDS Views, Fiori Smart Business on HANA, Integration through PO, CRM middleware , BDOCs, IDOCs, ABAP – RFCs, BAPIs, BADIs, debugging, XML Web Services for SOA solutions in SAP CRM, Fact sheet, BRF+, Multi-Channel Foundation, Micro services**

Additional Details:

- 2 plus years of experience with SAP CRM B2B/B2C ISA/WCEM, Mobile, CIC Customer Interaction Center, WebUI
- Expertise in SAP CRM end to end Lead to Cash process including Marketing, Sales and Service and Internet Pricing Configuration (IPC)/SSC
- Extensive experience in SAP CRM Middleware, integration with non-SAP systems through Web-services, Web-Methods or using SAP PO / CPI or

Hiring organization

TechPeople

Employment Type

Contractor

Industry

MANUFACTURING

Job Location

Austin, TX (REMOTE) / C2C

Remote work from: USA

Date posted

November 9, 2023

any other middleware

- Performed detail system analysis, develop functional and technical specifications

Contacts

If you are interested in applying for this role, please send your updated resume to tpjobs@techpeople.us